

ATENCIÓN AL CLIENTE POR MEDIOS TECNOLÓGICOS

Los medios tecnológicos se clasifican en: Audiovisuales, Tecnológicos y los TIC. Hacen referencia a CD, computadoras, chats, televisores, correos, etc.

Canales de Atención al Cliente: son tecnologías que facilitan la atención y comodidad del cliente, algunos son: Las redes sociales, mensajería instantánea (Whatsapp), Chats Bots, Teléfonos, Emails.

En el manual de funciones encontramos: Funciones Básicas, Identificación del cargo y Requisitos.

El manual de funciones es una guía de orientación para realizar rutinas y labores cotidianas.

El manual de procedimiento es una guía que apoya las labores cotidianas de una empresa.

La organización es una asociación de personas que tiene el fin de lograr determinadas metas.

Tipos de organización: Las más relevantes son:

- Según la estructura: formales o informales.
- Según su localización.
- Según su tamaño.
- Según su propiedad.
- Según su fin.



Atenci N Al Cliente Atenci N Al Cliente

Albert A Gayle



Atenci N Al Cliente Atenci N Al Cliente:

Atenci N Al Cliente Atenci N Al Cliente Book Review: Unveiling the Magic of Language

In an electronic era where connections and knowledge reign supreme, the enchanting power of language has are more apparent than ever. Its power to stir emotions, provoke thought, and instigate transformation is truly remarkable. This extraordinary book, aptly titled "**Atenci N Al Cliente Atenci N Al Cliente**," compiled by a very acclaimed author, immerses readers in a captivating exploration of the significance of language and its profound affect our existence. Throughout this critique, we will delve in to the book is central themes, evaluate its unique writing style, and assess its overall influence on its readership.

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